

# TEBA NEWS

## PORT OF ENTRY / EXIT INFORMATION

Through interactions between TEBA and Department of Home Affairs (DHA), we have been advised that the following key land Ports of entry/ exit with Botswana, Eswatini, Lesotho, and Mozambique, will operate with additional capacity and extended hours during the festive break; -

Starting from 08 Dec 2023 to 17 January 2024:

- Lesotho: Maseru bridge, Ficksburg bridge (24 hours)
- Lesotho: Van Rooyen's Gate & Caledonspoort Gate (06:00 to 24:00)
- Mozambique: Lebombo & Goba (24 hours)
- Mozambique: Kosibay border (open 06:00am & close 18:00)
- Eswatini: Oshoek (24 hours)
- Eswatini: Mahamba (open 06:00 & close 24:00)
- Botswana: Lobatse and Kopfontein (open 06:00am & close 24:00)
- Botswana: Ramatlabama (open 06:00 & close 22:00)

We welcome this move by DHA which will alleviate congestion and delays at these ports of entry.

## LESOTHO PASSPORT SHORTAGE

Kindly take note that Lesotho continues to be impacted by a shortage in passports. Our understanding is that this may delay returning Mineworkers whose passports have expired. As we continue to monitor the situation, we would like to assure all customers that TEBA offices are on standby to assist with any issues experienced.

## UBANK UPDATE

African Bank acquired Ubank with all its liabilities in 2022. Part of the transaction was a commitment from African Bank to preserve the operating model of Ubank for 12 months and, to migrate customers to similar if not better products.

Ubank, including all TEBA offices that provide cash out services to migrant mineworkers and their beneficiaries, have now been moved to African Bank Systems. The Bank is prioritizing communication with all customers to ensure this process is as smooth as possible.

## COIDA THROUGH TEBA OFFICES

TEBA and SENA Financial Services have partnered to assist employers to register with the RMA, Compensation Fund or Federated Mutual Assurance and ensure compliance with the COIDA Act.

The service limits the administration burden placed on employers and includes;

- Onboarding onto the RMA, FEM or Compensation Fund
- Calculating, earnings, ensuring alignment with the correct risk premiums etc.
- Obtaining letters of authority
- Managing claims of injured employees
- Assisting employers to claim money which is due from the Compensation fund, including wages paid during the absence of the employee, transport expenses incurred by the employer etc.
- Building a complete claims history
- Saving the customer money through registration within the correct industry
- Avoiding costly compliance visits and penalties being levied

Contractors who are with the Compensation Fund will pay a nominal R5 per employee per month for the full range of services.

Contractors who work within the mining sector, who choose to move to the Rand Mutual Assurance, will receive the full service at no additional charge to themselves.

The following additional benefits also apply;

- Employers paying over R60 Mil in wages per annum will receive a 20% discount on CF assessment amounts
- Employers who pay less than R60 Mil in wages will remain at the CF Rate, but receive free augmentation (Gap) cover
- Employers who are currently incorrectly classified will have their assessment amount retained at CF Rates and be gradually moved to the correct rating
- Augmentation cover includes;
  - Cover for the full earnings of an employee – COID only covers 75%
  - Cover for days off

TEBA offices are trained to assist contractors sign on for the service.

## RETRENCHMENT PROGRAMS

The TEBA footprint allows us to do placements across the mining industry, we therefore request all customers who are embarking on Section 189 processes, to encourage those affected to register on the TEBA WhatsApp Chatbot by saying "Hi" to 064 694 6810 or to visit [teba.timbaktuu.com](http://teba.timbaktuu.com).

## TEBA HEAD OFFICE RELOCATION

TEBA Head office has moved to a new location. And will be operating from the 4th Floor Girton View, Parktown, Corner St David's Place and Girton Road Johannesburg. It is a bitter sweet moment for us all, but the move brings us closer to key customers who have largely vacated the historical Mining Precinct in Marshalltown.

## TEBA HOLIDAY ARRANGEMENTS

- TEBA Head Office as well as our Gold and Platinum Regions will close for the Christmas Holiday period on the 22nd of December and re-open on the 3rd of January. There will be officials on standby during this closure period for emergencies.
- TEBA Regional offices will however continue to provide services and support to Mineworkers and their family.

## FESTIVE MESSAGE FROM THABO GUMBI - HEAD OF COMMERCIAL

Dear Partner,

As the year draws to a close, we would like to take this moment to express our sincere gratitude for your ongoing support and partnership with TEBA. The holiday season is a time for reflection, celebration, and expressing gratitude, and we extend our warmest wishes to you and your loves ones. We hope that you will be able to take some time to rest, rejuvenate, and enjoy the special moments.

Your satisfaction is our priority, and we look forward to the opportunity to service you in 2024.

Thank you once again for your loyalty and support,

Warm Regards.,

Thabo Gumbi.



**Head of Commercial**

**Please join us on Linkedin and Facebook to receive further updates.**

