

TEBA NEWS

TEBA in numbers, 2022 recapped

TOM and Regional Offices (mineworker engagements)

- 286 760 mineworkers were in active employment among TEBA’s customers in gold, platinum and coal. A majority of these mineworkers are serviced through TEBA offices on the mine, in various provinces in RSA, Lesotho, Mozambique, Eswatini and Botswana. Mineworkers from outside South Africa constituted 12% (34 416) of the total workforce among our customers.

Country of origin	Botswana	Eswatini	Lesotho	Mozambique	Other	South Africa	Zimbabwe
Number of mineworkers	428	1724	1433	16202	1345	252344	384

Deferred Pay

- Notwithstanding the continued reduction of mineworkers from the neighbouring countries, R1,47 b in deferred pay was processed on behalf of our customers and remitted to Lesotho and Mozambique in 2022. R1, 25b was paid out directly through the various TEBA offices in these countries and the balance was paid out through commercial banks.

Deferred Pay to Lesotho and Mozambique in Billions

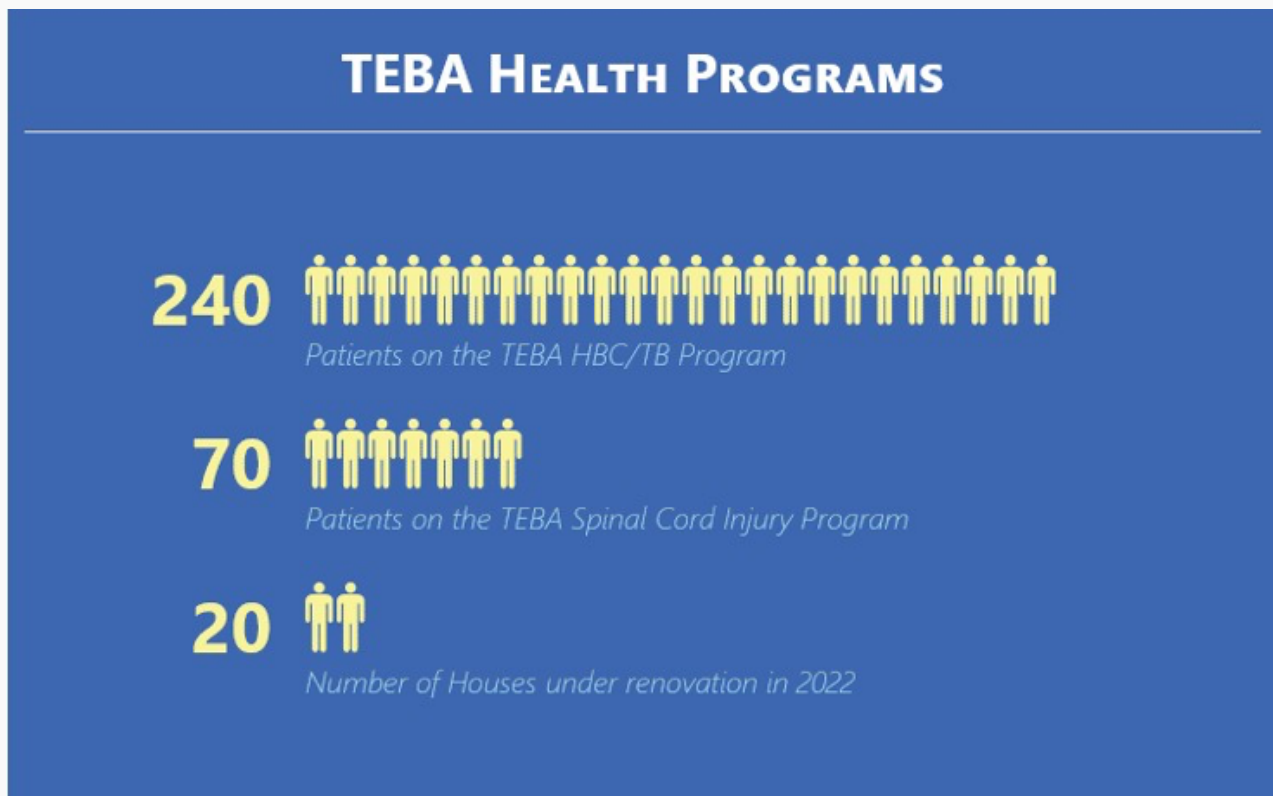
Deposits Received	1,45
Payments to Mineworkers	1,47
Amount Paid out via TEBA	1,22
Amount paid via commercial banks	0,25
Paid out from the 18th to the 31st of...	0,157

ID verification and criminal record checks

- TEBA conducted 81 894 fingerprint and identity document checks against the Department of Home Affairs (DHA) database. 9% of IDs could not be verified without the individuals first being referred to the nearest DHA office. A large percentage of referred individuals do not provide plausible explanations for the non-verification.
- In addition to fingerprint and ID verification, criminal screening also assists our customers to employ and retain the right candidates. 19% of the individuals for whom criminal record checks were conducted had a possible adverse record (leaving 81% reported as having no criminal record).

Health and Development

- TEBA post-employment health monitoring continued to bring dignity to over 300 individuals on behalf of our customers in 2022. Over 20 were provided with upgraded houses by various TEBA customers.



Tracing and Document Collation

Tshiamiso Trust Claims Lodgments

- Since February 2021 (up to December 2022), TEBA has provided claims lodgment services on behalf of the Tshiamiso Trust. This service has enabled 105 363 lodgments to be submitted through the Trust's CCMS platform available at the 49 TEBA lodgment sites. For more information kindly visit; www.tshiamisotrust.com

Tracing (for pension/ provident funds, employee unclaimed wages, ESOPS etc.)

- TEBA is contracted by various pension and provident funds within and outside the mining industry to track and trace individuals who may have benefits due to them. 48 108 individual cases were processed and 16 249 individuals were successfully traced for unclaimed pensions/provident benefits, wages, bonuses, employee share scheme payouts, etc.
- Although there is higher awareness created regarding unclaimed benefits, the following issues are still a major stumbling block for claimants;
 - Obtaining Letters of Authority
 - Accessing SARS to obtain Tax numbers
 - Official documents such as ID, and Marriage Certificates
 - Mistrust brought about by touts and fraudsters

Please join us on LinkedIn and Facebook to receive further updates.

